

# A.A.W., Inc. Limited Warranty

A.A.W., Inc. warrants its products against manufacturing defects for a period of one year from date of shipment to the retailer. It is the responsibility of the customer, contractor, installer and finisher to follow these requirements.

## **Before handling, cutting, hanging or installing A.A.W. Doors:**

1. Check doors for warping\*, glass, molding, manufacturing defects and freight damage.
2. Also check our pre-hang warranty attached to each Pre-Hung-Unit.
3. Check your local building codes and regulations.

## **Hanging and finishing of A.A.W. Doors:**

4. Door must be fully sealed on all six sides (including on back of hinges, under the door-shoes) within 24 hours of hanging.
5. Stained doors must have at least three finish coats of polyurethane in order to protect door adequately.
6. All doors must have adequate protection against direct sunlight, rain, wind, abnormal heat and sudden change in temperature. Overhang must be located right above the door. The minimum standard requirement for a 6'8" door is 4'0" of overhang, for a 8'0" door it is 5'0" of overhang.
7. Do not expose stained doors or dark color doors to direct sunlight in order to avoid cracking and warping.
8. For doors with south western exposure you must have additional over-hang, in order to protect the door against direct sun light (double the A.A.W. standard requirements).
9. Door will not be warranties if finished with a water based top-coat, lacquer, shellac or white wash.
10. Do not expose doors to stucco work or use them during ongoing construction.

## **Please note:**

11. Slight movement of floating panels and colors variations are natural to wooden doors and are not considered a defect.

## **A.A.W. Warranty:**

12. In case of a defective door, it is A.A.W.'s option to:  
A. Repair the door. B. Replace the door or, C. Refund the wholesale cost of the door.
13. A.A.W. will not assume responsibility or cost for re-hanging or re-finishing.

**ATTENTION:** All of the above conditions must be met to validate your warranty.

\* When all warranty requirements and conditions above mentioned are met, A.A.W. will replace the door for warpage exceeding 1/4" on doors up to 6'-8" high and warpage exceeding 5/16" on doors up to 8'-0" high.